Les Jones 149 12th Ave San Francisco CA 94118

Sep 6th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a customer who supports broadband competition - the big national providers in my area (AT&T and Comcast) are overpriced and it is an absolute headache working with their abysmal customer support. I choose to work with a competitive provider because they offer a superior product at a lower price, and treat me like a customer when I need support.

If I lose this competitive option, my rates will go up by at least 25% and closer to 50% and be subject to horrendous customer service - the claim that the competition is "virtually nonexistent" it is patently FALSE. It is very clear to me that they want this policy change to force me and others to use their overpriced under-supported service.

I urge you to preserve competition in broadband delivery.

Les Jones